



CANADA BED BUG
Providing Care & Peace of Mind
BCBUG.COM

570 Clark Drive, Vancouver BC, V5L 3H7 PH 778-945-7777 E info@localpest.com W bcbug.com

Bed Bug Heat Treatment Preparation

How we do it

Treatment will be performed in two steps, all on the same day. Please see your treatment schedule below.

1. We apply a residual insecticide dust to the carpet edging in the treatment area, including the closets (if applicable), and wall voids in your home through electrical outlets/switch plates. These areas must be free of clutter so our technicians can do their best work for you. Carpet may be lifted from tack strips along the perimeter in order for us to apply the insecticide dust. We will reattach the carpet to the tack strips to the best of our ability, but a carpet professional may need to be hired to re-stretch it.

2. In the second step, we use specialized industrial heaters to bring the inside of your home to a minimum of 120° F in order to kill all life stages of bed bugs that might be hiding inside furniture, fixtures, and other belongings in your home. The heated air is circulated by utilizing fans placed in specific areas for maximum results. Temperatures are monitored throughout the treatment area(s) with Infrared Thermometers to insure the proper temperature is maintained in all areas.

Teamwork... Canada Bed Bug + You

In order to treat your home successfully and eradicate bed bugs from your living area, your cooperation is essential. You will be called upon to complete some preparation of the area(s) to be treated. Failure to properly prepare will likely result in the postponement/cancellation of your treatment, and ultimately... more bed bugs!

Please note if preparation is not done, warranty will be voided.



Preparation specific to your home

INSTRUCTIONS/CHECK-LIST FOR OCCUPANT

To prepare for our team to do their best for you, please complete the following before we arrive:

PREMISES AND FURNITURE PREP

You can leave all furniture in your home.

- Move everything in your home three (3) feet away from the walls to allow access to the entire perimeter. This includes closets. It is extremely important that this is done prior to us arriving so we can get right to work.
- Take everything off the walls. Very powerful fans are used to distribute heat throughout your home; wall hangings are likely to be blown off. Stack these items in the bathtub or on the kitchen table, unless bed bugs are present in these areas.
- Stand large furniture vertically to maximize work space for our team. This includes mattresses, box springs, love seats, couches, and anything else that can safely stand on end. We need to fit large treatment equipment in your home.
- If a water-bed is present, drain it. If an air bed (Select Comfort or other brand) is present, deflate the air bladders.
- Area rugs in each room to be treated are to be rolled up and stood on end to clear the floor for treatment. This includes area rugs that are on hard surfaces and carpeted floors.
- Unplug all home electronics.

ELECTRONICS AND ASSOCIATED ITEMS

You can leave all electronics in your home such as LCD monitors, Computers, CD's, DVD's. EXCEPT PLASMA TELEVISIONS, PLASMA TELEVISIONS MUST BE REMOVED.

CLOTHING

• Clothing in drawers can be left in drawers unless they are densely packed. If clothing in drawers is densely packed, remove them and place them LOOSELY in open-weave laundry baskets. DO NOT place clothing in plastic bags. Clothing in closets can remain in the closet as long as there is some space between articles of clothing to allow the heat treatment to penetrate. Whether hanging or on shelves, just make sure there is ample space.

SUITCASES

• Empty all suitcases. Suitcases are a high risk area for bed bug infestation. They must be completely empty for effective heat treatment penetration.

LINENS, BLANKETS, TOWELS, etc.

• So that heat can get where it needs to, place folded or unfolded linens, towels, blankets, Afghans, etc. LOOSELY into open weave laundry baskets. DO NOT place clothing, linens, towels, or blankets in plastic bags.

PAPERS, BOOKS, MAGAZINES, LOOSE ARTICLES

• Loose papers and articles that would be blown about by a stiff wind should be gathered and stored in boxes or under some kind of paper weight. Our high-powered fans would most definitely make a mess of these items and pose a safety risk for our crew.

Please note if preparation is not done, warranty will be voided.



Preparation specific to your home

ITEMS THAT CANNOT BE HEATED

- Put the items listed below into one or more boxes.

- Label the boxes **"DO NOT HEAT"**.

- Place the labeled boxes by the door. Don't take them out of the house - we need to inspect them for bed bugs and treat them if necessary.

1. All aerosol and pressurized cans - hairspray, deodorants, bug spray, asthma inhalers, spray paint, and cleaning products.

2. Chocolate and other melt able foodstuffs and candy (if they are in the refrigerator, they can be left there).

3. Medication/Medicine (those kept in the refrigerator can stay in the refrigerator).

4. Beverages - bottles of wine and carbonated beverages.

5. Candles, wax figurines, and oil paintings.

6. Musical instruments.

7. All flammable materials - butane lighters, lamp fuel, solvents, fuel for food warmers, ammunition, etc.

8. All indoor live plants must be removed, they will die very quickly due to the extreme heat conditions.

9. Laminated furniture and laminates in general can be damaged by heat. Make arrangements with your technician to have these items removed from your home during the heat treatment. They can be chemically treated if necessary.

Canada Bed Bug is not responsible for damage to laminated items left in the home during heat treatment.

AFTER YOUR HEAT TREATMENT SERVICE

Your home may still be warm when you return. You may notice some things out of place - we may move things in order to distribute the heat treatment evenly for the best outcome. Once our crew is finished, you may open windows, turn on air conditioning or fans, and move your things back to where they belong.

Please note if preparation is not done, warranty will be voided.